

# CAP and Google Crisis Response

CAP Implementation Workshop April 6, 2011

Steve Hakusa - Software Engineer Prem Ramaswami - Product Manager

Google.org Crisis Response



The Google.org Crisis Response team makes critical information more accessible during natural disasters and humanitarian crises.



Home | Response Efforts | Tools & Resources | FAQ | About Us

Massive earthquake strikes off the coast of Japan causing significant damage and tsunami flooding

Find emergency information, maps and missing persons resources »



## **About Us**

Google Crisis Response seeks to make critical information more accessible around natural disasters and humanitarian crises.

Learn more »

## Response Efforts

Google has been responding to disasters since Hurricane Katrina in 2005. See what Google has done to date and find charities accepting donations.

Read more »

### Latest news

Read the latest news on crises around the world.

2011-03-16 More resources for those affected by...

2011-03-12 Post-earthquake imagery of Japan

2011-03-12 Assembling resources following the...

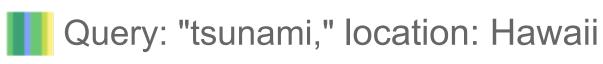
Explore the news archive »



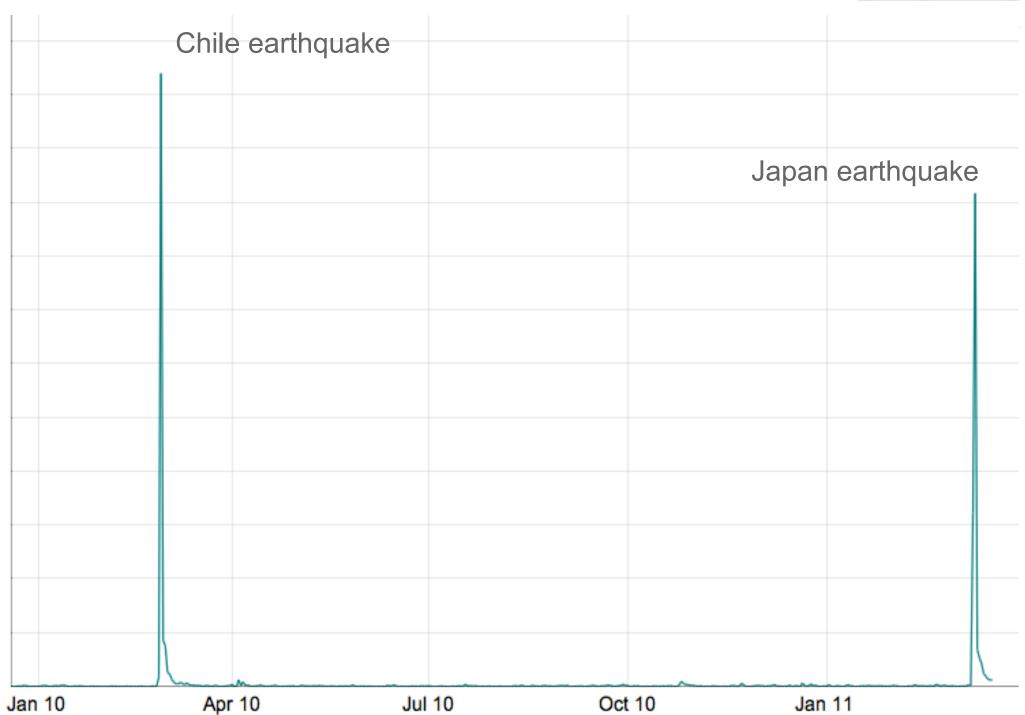


- Problem statement
- Google's interest in CAP
- Tools for the CAP community

# during an emergency people use google







# google has reach and scale





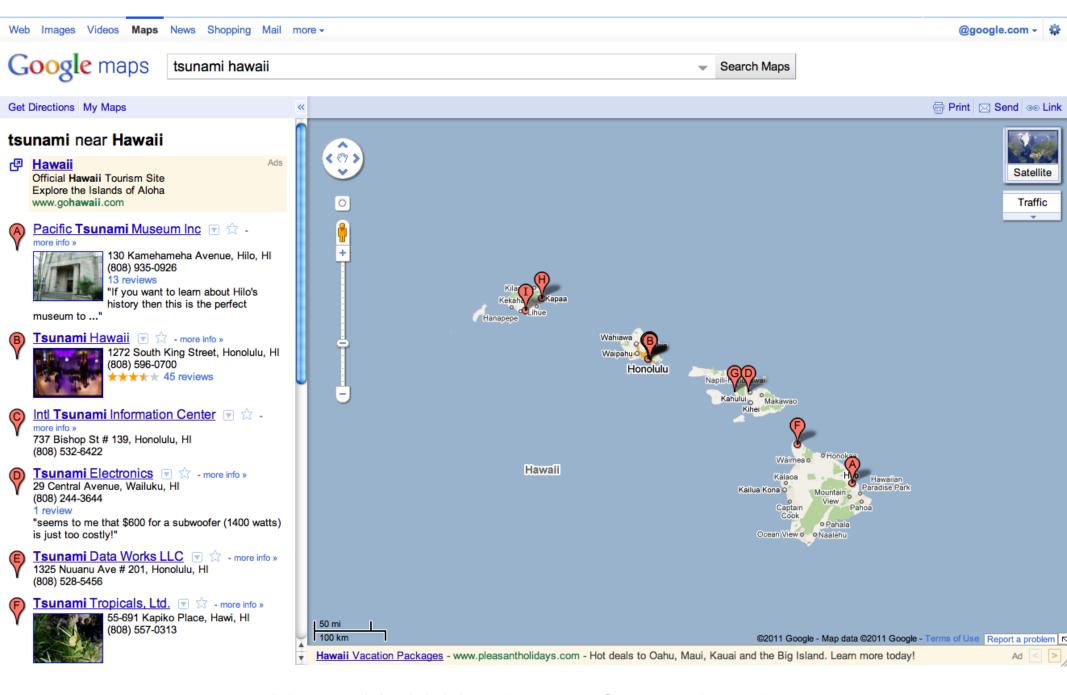
Advanced search Language tools Google Search I'm Feeling Lucky

Tsunami Alert for New Zealand, the Philippines, Indonesia, Papua New Guinea, Hawaii, and others. Waves expected over the next few hours, caused by 8.9 earthquake in Japan.

> Advertising Programs **Business Solutions** About Google @ 2011 - Privacy

March 11, 2011, hours after earthquake

... but we can do better



March 11, 2011, 5 hours after earthquake



Jump to: Person Finder Transit status Maps

Share: 🐼 🛐 📔 剂 🍁 👭 🚚







### Resources related to the 2011 Japan Crisis

On March 11 at 2:46pm JST a massive 9.0-magnitude earthquake occurred near the northeastern coast of Japan, creating extremely destructive tsunami waves which hit Japan just minutes after the earthquake, and triggering evacuations and warnings across the Pacific Ocean. The earthquake and tsunami have caused extensive and severe damage in Northeastern Japan, leaving thousands of people confirmed dead, injured or missing, and millions more affected by lack of electricity, water and transportation.

This page is being updated continuously to provide the latest information about this crisis, resources for those affected, and ways to contribute to relief efforts in Japan.

#### Make a donation

- Japanese Red Cross Society
- International Medical Corps
- Unicef
- Save the Children

Other ways to help







2000 yen is approximately 25 US dollars.

All funds received will be sent to the Japanese Red Cross Society donation account and will be distributed directly among those affected by the earthquake and tsunami.

#### Person Finder

#### Person Finder: 2011 Japan Earthquake

日本語 | English | 한국어 | 中文 (简 体) | 中文 (繁體) | Português (Brasil) | español | Tiếng Việt

What is your situation?

I'm looking for someone

I have information about someone

Currently tracking about 395200 records.

短縮 / Short URL: http://goo.gl/sagas (携帯対応 / Mobile OK)

災害に関する情報 / Other Resources

NHK 安否情報も含みます/ with data from: NHK

PLEASE NOTE: All data entered will be available to the public

#### Alerts and status

#### Blackout information

Google Rolling Blackout Information

We have moved the information about rolling blackout to this new site.

#### Electric Power Companies (Japanese language)

Tohoku-Electric Power

Tokyo-Electric Power (TEPCO)

Hokkaido-Electric Power

Chubu-Electric Power

#### **Government Agencies**

Japan Meteorological Agency Tsunami Warnings/Advisories

# Contributions from dozens of Googlers around the globe

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#### Government Agencies

Japan Meteorological Agency Tsunami Warnings/Advisories Nuclear and Industrial Safety Agency

Pacific Tsunami Warning Center

Prime Minister of Japan and His Cabinet (Japanese language)

#### U.S. State Dept. & Embassy Resources

U.S. citizens seeking information can go to the U.S. Department of State Travel site or call 1-888-407-4747 (toll free) or 1-202-501-4444. For U.S citizens in Japan seeking up to date information, go to the U.S. Embassy in Japan

we can do a LOT more





Deliver accurate, relevant, credible information to the public

- for all emergency events affecting life and property
- as fast as possible
- across many Google products





We need faster adoption of a common standard for distributing alerts across the Web.

- Trusted sources of emergency data
- Speaking the same language (CAP)
- Sharing data in a secure, automated way

CAP for the web



Most of these are obvious, but we want to highlight them because of our needs.

- Make sure CAP is valid
- Make <instructions> clear, succinct, and actionable
- Target <alert>s to a single geographic area
- Use <circle> or <polygon>, or provide references to standard borders
- Use <references> for updates and cancels
- Use of <incidents> in a standard way
- Set a reasonable <expires>
- Use <web>
- Use <parameter>s to extract all meaningful numbers
- Use <resources> for maps or related data



The CAP standard does not specify a distribution method.

We'd like to use something that's

- Simple
  - Prefer feeds over APIs
- Secure
  - HTTPS is a must; CAP is digitally-signed
- Efficient
  - Prefer pushing, support polling
- Standard
  - Prefer Atom, accept RSS, EDXL-DE and raw CAP





- A simple, open, server-to-server publish/subscribe protocol
- Used in many existing Google and non-Google products disseminating updates
  - Google Alerts, YouTube, Blogger, Google Reader, LiveJournal, Tumblr, WordPress, ...

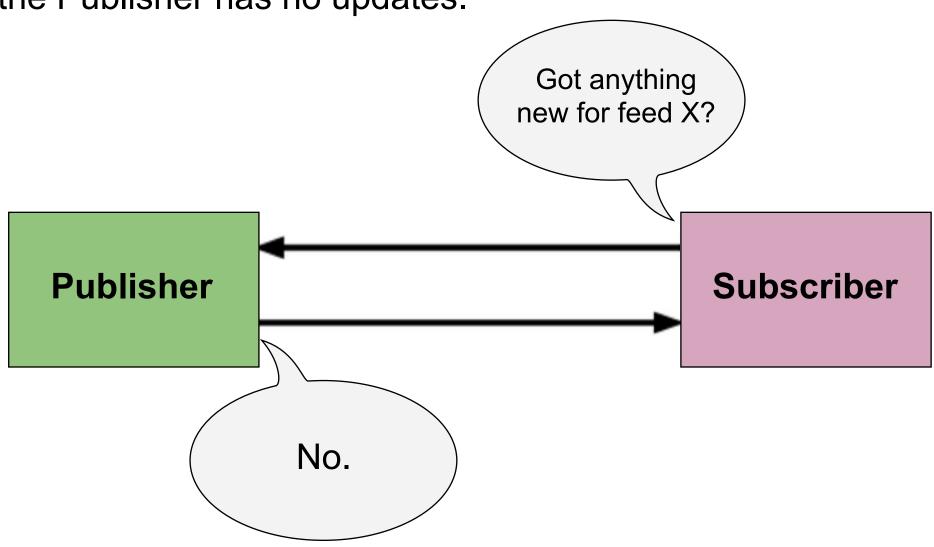
## Benefits:

- Simple to integrate
  - All you need is a feed of alerts; no complex APIs
- Secure
  - Supports HTTPS
- Efficient
  - Easy to push alerts to us, but we can also poll
- Open-standard, open-source code
  - Community continues to make improvement
- Bonus: Scalable
  - There can be many other subscribers besides Google
  - All get near-instant notifications
  - Google handles the load; no server capacity issues
  - o Duplicate detection, alerts are sent only once



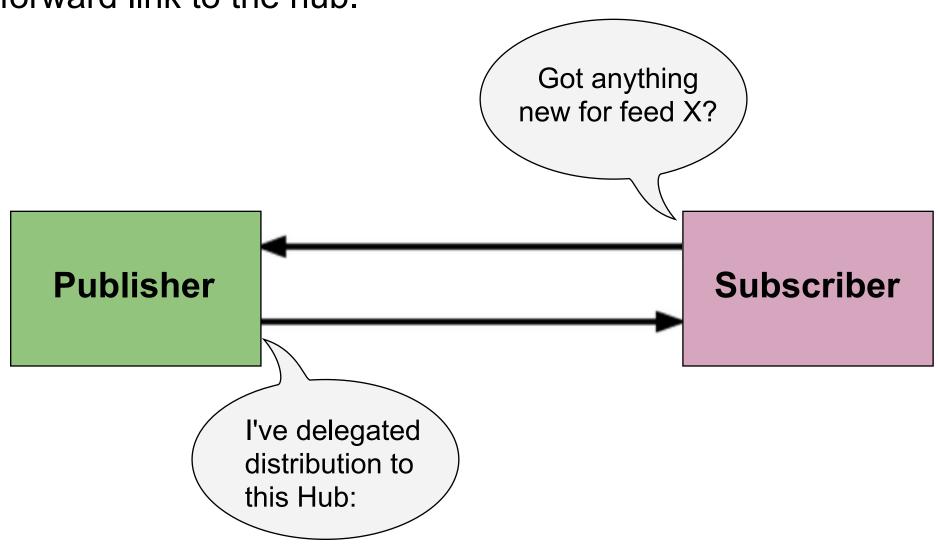


Subscriber continually polls the Publisher's feed. Usually, the Publisher has no updates.





1. Subscriber polls publisher's feed. The feed contains a forward link to the hub.







2. Subscriber POSTs subscription request to the Hub. The request contains the callback URL where the Hub should

POST new updates.

I want to subscribe to feed X. Send updates to this URL:

Hub

Subscriber

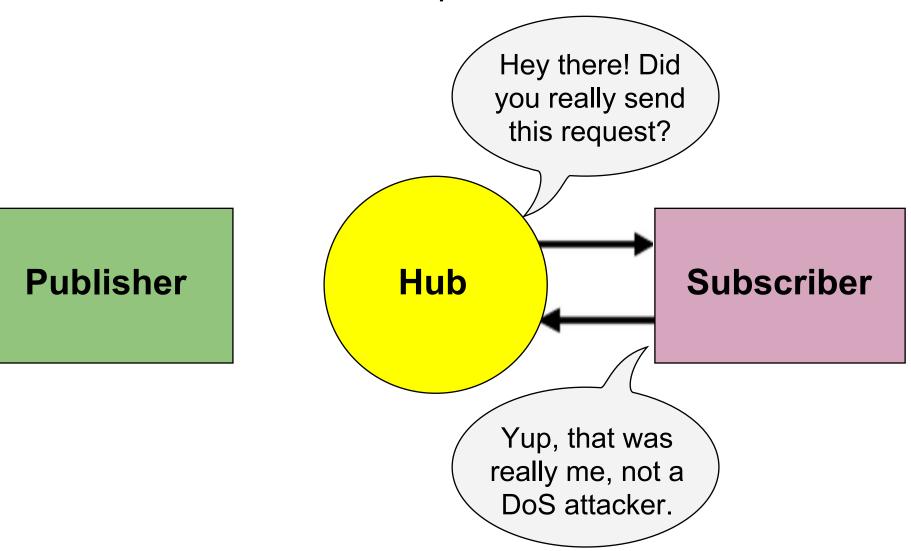
**Publisher** 



## PubSubHubbub: Subscription Confirmation



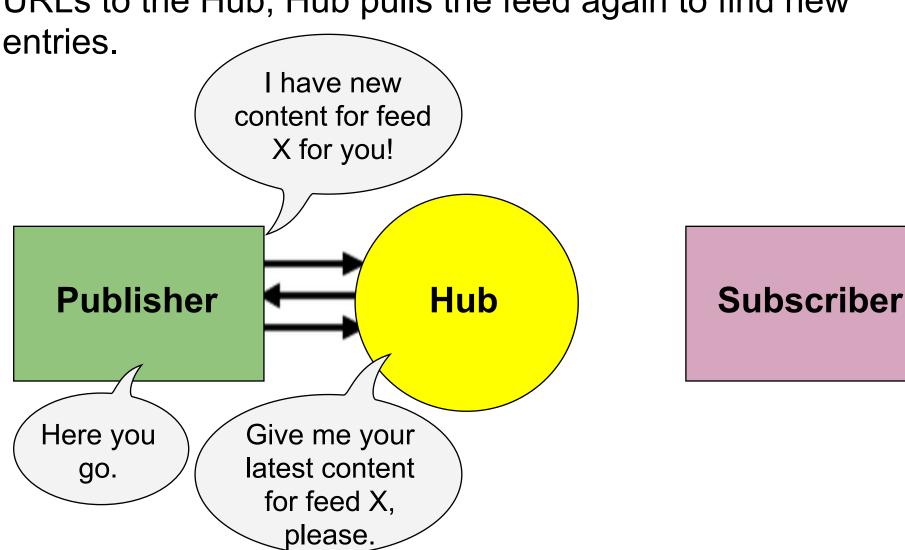
3. Hub POSTs to the callback URL to verify the request was authentic; Subscriber responds with confirmation





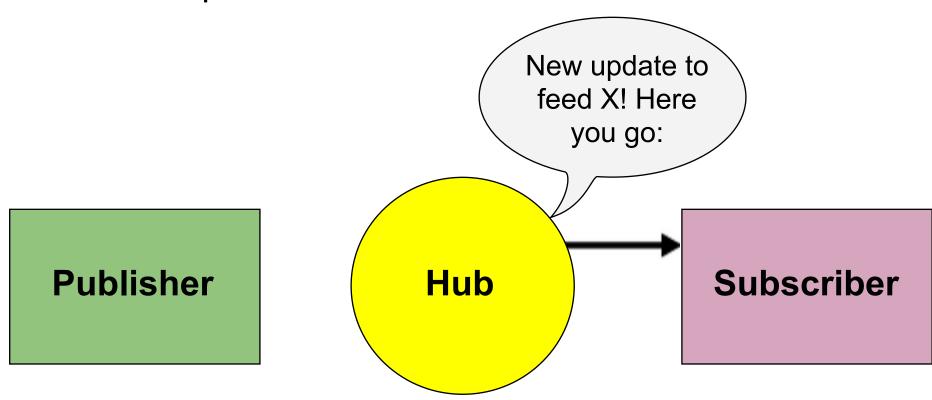


4. Publisher notifies Hub about updates by POSTing feed URLs to the Hub; Hub pulls the feed again to find new





5. When the Hub receives a new update for feed X, it POSTs the update to the Subscribers's callback URL.





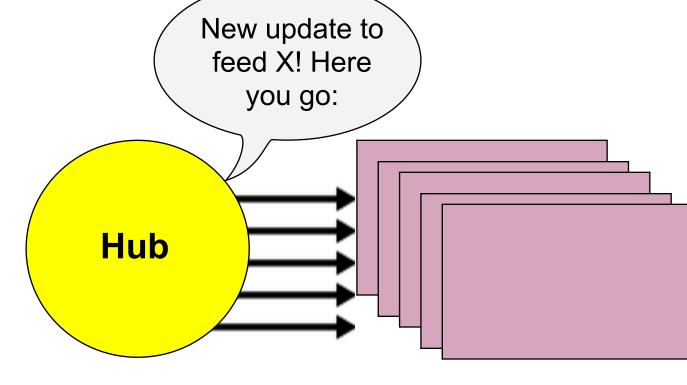
# PubSubHubbub: Multiple Delivery



6. If feed X has multiple subscribers, the Hub sends updates to all of them. This reduces load on the

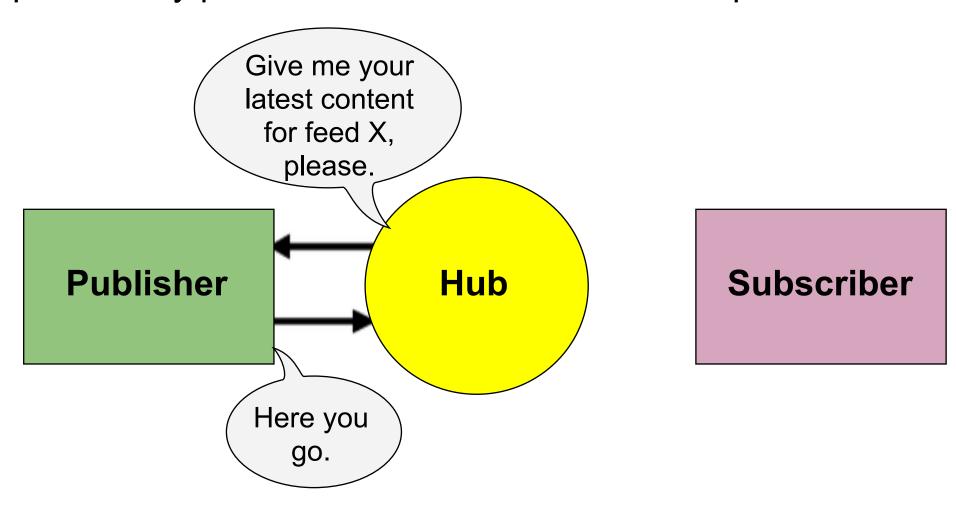
Publisher.

**Publisher** 





If the Publisher does not inform the Hub, the Hub will periodically poll the Publisher's feed for new updates.





# Summary: PubSubHubbub Publisher



- 1. Publish an Atom or RSS feed of CAP alerts
- 2. Include the following in your feed

<link rel="hub" href="http://alert-hub.appspot.com">

- 3. POST your feed URL to the hub when new content is available
- 4. The hub multicasts updates to subscribers

Code available in PHP, C#, Java, Python, Ruby, Haskell

http://code.google.com/p/pubsubhubbub/wiki/PublisherClients



# What We're Asking of You ...



## We have a lot of requests:

- Write CAP well-suited for displaying on the web
- Make access to those alerts secure and verifiable
- Provide a feed using the PubSubHubbub protocol

We want to help provide tools to make this easier

what we've done so far ...



## CAP tools: Web validator



## google.org Common Alerting Protocol Validator

The <u>Common Alerting Protocol</u> validator is a free service that checks the syntax of CAP XML messages and Atom and RSS feeds of CAP messages. It supports CAP v1.0, v1.1 and v1.2.

#### Input feed

<?xml version = "1.0" encoding = "UTF-8"?>
<alert xmlns = "urn:oasis:names:tc:emergency:cap:1.2">
<identifier> KSTO1055887203</identifier>
<identifier> KSTO@NWS.NOAA.GOV</sender>
<identifier> Csent>2003-06-17T14:57:00-07:00</sent>
<identifier> Cstatus> Actual </identifier>
<identifier> Cstatus> Actual </identifier> Cstatus> Public </identifier> Cstatus> Alertal </identifier> Cstatus> Cstatus> Cstatus> Alertal </identifier> Cstatus> Cstatus> Cstatus> Alertal </identifier> Cstatus> Cstatus> Cstatus> Cstatus> Alertal </identifier> Cstatus> Csta

- <category>Met</category>
- <event>SEVERE THUNDERSTORM</event>
- <responseType>Shelter</responseType>
- <urgency>Immediate</urgency>
- <severity>Severe</severity>
- <certainty>Observed</certainty>
- <eventCode>
- <valueName>SAME</valueName>
- <value>SVR</value>
- </eventCode>
- <expires>2003-06-17T16:00:00-07:00</expires>
- <senderName>NATIONAL WEATHER SERVICE SACRAMENTO CA</senderName>
- <headline>SEVERE THUNDERSTORM WARNING</headline>
- <description> AT 254 PM PDT...NATIONAL WEATHER SERVICE DOPPLER RADAR II THUNDERSTORM OVER SOUTH CENTRAL ALPINE COUNTY...OR ABOUT 18 MILES SO KIRKWOOD...MOVING
- SOUTHWEST AT 5 MPH. HAIL...INTENSE RAIN AND STRONG DAMAGING WINDS ARE STORM.</br>

(Optional) Validate against common CAP profiles:

- □ US IPAWS Profile v1.0
- □ CAP Canadian Profile v1.0

Validate

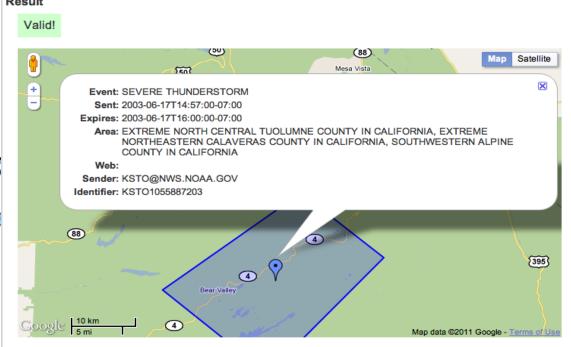
#### Try these examples:

CAP 1.2 Severe Thunderstorm Warning

CAP 1.2 Homeland Security Advisory

CAP 1.1 Earthquake Atom feed

CAP 1.1 Amber Alert RSS feed



1 <?xml version = "1.0" encoding = "UTF-8"?>

File

887203</identifier>
3.NOAA.GOV</sender>
57:00-07:00</sent>

sis:names:tc:emergency:cap:1.2">

s>

http://cap-validator.appspot.com



## CAP tools: Java library



- An easy-to-use, well-tested Java library for parsing and creating messages in the CAP format.
- Support for creating and parsing feeds of CAP messages
- Support for validating messages against common CAP profiles
   IPAWS v1, Canadian Profile
- A simple web application that validates the correctness of CAP messages

```
public void testEndToEnd() throws Exception {
 // Generate a CAP document
 Alert alert = TestUtil
   .getValidAlertBuilder().build();
 // Write it out to XML
 String xml = new CapXmlBuilder().toXml(alert);
 // Digitally sign it
 String signedXml = XmlSigner
   .newInstanceWithRandomKeyPair().sign(xml);
 // Validate the signature
 assertTrue(new XmlSignatureValidator()
   .isSignatureValid(signedXml, false));
 // Parse it, with validation
 Alert parsedAlert = new CapXmlParser(true)
   .parseFrom(signedXml);
 // Assert lossless
 assertEquals(alert, parsedAlert);
```

## CAP Tools: PubSubHubbub Hub



## google.org Alert Hub

Jump to: How to publish | How to subscribe | FAQ

Google.org created Alert Hub to aggregate all data feeds with emergency information in one location. By pushing alerts and other kinds of emergency information here, publishers can make it easy for developers around the world to ingest and distribute relevant data to users.

Alert Hub implements <u>PubSubHubbub</u>, a simple, open, server-to-server publish and subscribe protocol. Publishers send their alert feeds to Alert Hub, and it will push the updates in that feed to subscribers.

This hub is supported and run by Google.org's Crisis Response team as a free service.

#### How to publish

You start with an Atom or RSS feed of alerts. Don't have Atom or RSS? We're open to other formats. Ask us.

Every time you issue a new alert, tell the hub. <u>Code is available</u> in PHP, Java, C#, Python, Perl, Ruby, and more. Don't want to write code? <u>Ask us.</u> We can periodically poll your feed for new alerts.

You'll also want to include a link in your feed to tell your users that they can subscribe to Alert Hub and get updates pushed to them instead of polling your feed. This reduces traffic to your servers and pushes alerts to your subscribers faster.

<link rel="hub" href="http://alert-hub.appspot.com"/>

You can view stats on your feed using the <u>publish page</u>.

#### How to subscribe

You subscribe to Alert Hub by providing 2 URLs:

- 1. Topic: The URL of the feed to which you'd like to subscribe
- Callback: A URL on your server to send updates to that feed

Here is an example. Let's say http://alertpublisher.info had a feed of alerts at http://alertpublisher.info/atom. A subscriber at http://example.com wants to subcribe to this feed. He writes some code that uses the PubSubHubbub protocol and exposes it at http://example.com/pshb. Then he subscribes by passing

- Topic: http://alertpublisher.com/atom
- Callback: http://example.com/pshb

Alert Hub will ping the callback URL to confirm the subscription, then send every new alert from http://alertpublisher.info/alertfeed to that same callback URL.

If you don't want to start from scratch, a number of frameworks and content management systems already support the

Iso available in PHP, Java, C#, Python, Ruby, and more. See the

http://alert-hub.appspot.com

your subscription.





- Google wants to improve access to emergency information from trustworthy, credible sources.
- We want to increase the global adoption of CAP.
- Share your CAP alert feed at <u>alert-hub.appspot.com</u>
- Let us know what else we can do:

google-cap-community@googlegroups.com