**Workshop on Public Weather Services**

(Hanoi, 26-30 March 2018)

Provisional Programme

(Updated on 14 March 2018)

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| **Date** | **Time** | **Agenda Items** | **Who** |
| 26 March 2018 (Monday) | 09:00 – 12:30 | Item 1: Opening/welcome  Item 2.1: Working Arrangements  Item 2.2: Workshop objectives and outline  **Item 3**: Presentations by participants:   * weather warning dissemination, challenges and gaps | Host/WMO  Host  S. Muchemi, WMO  All PWS Participants  Moderator (S. Muchemi) |
| 14:00-17:00 | * Service Delivery: The case of UK Met Office * Practical Session: Determining Service Delivery gaps | J. Hammond  S. Muchemi |
| 27 March 2018 (Tuesday) | 09:00-12:30 | **Item 4:** Impact-Based Forecasting & warning | J. Hammond |
| 14:00-17:00 | * WMO guide No. 1150 on IBF * The WMO Strategy for service Delivery | S. Muchemi |
| 28 March 2018 (Wednesday) | 09:00-12:30 | * User perspective: Disaster Manager * Common Alerting Protocol | TBD  S. Muchemi |
| 14:00-17:00 | Impact-based forecasting and warning (continued) | J. Hammond |
| 29 March 2018  (Thursday) | 09:00-12:30 | **Item 5:** Working with the media   * User perspective: media * Working with the media | TBD  S. Muchemi |
| 14:00-17:00 | **Item 6:** Service delivery evaluation  **Item 7:** WMO global platforms for service delivery | J. Hammond  S. Muchemi |
| 30 March 2018  (Friday) | 09:00-12:30 | **Item 8:** Practical session   * Improvement in service delivery | All participants |
| 14:00-17:00 | * Improvement in service delivery * Workshop evaluation | All participants |
| **Daily Breaks** | 10:00-10:30 | Morning Coffee |  |
| 12:30-14:00 | Lunch Break |  |
| 15:30-16:00 | Evening Coffee |  |