



**Building Resilience to Disasters in
Western Balkans and Turkey**

UNISDR-WMO

“Building Disaster Resilience in Western Balkans and Turkey”

Second Steering Committee Meeting
M6 Educational Conference Center, Skopje
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Task 1: Enhanced regional institutional capacity and coordination in disaster risk reduction and climate change adaptation measures.

- 1.1. Enhanced DRR knowledge: officers who have responsibilities in their institutions on issues related to DRR acquired relevant knowledge in the areas of climate change adaptation and risk reduction through their engagement in an exchange with their peers in EU selected countries.
 - 1.1.1 Organization of peer exchange tour for 2 participants for each IPA beneficiary with selected EU countries.
 - 1.1.2 Development of a final report of the peers' exchange.
- 1.2. Improved institutional DRR capacity and coordination at regional level, as result of participation of IPA beneficiaries to the peers' exchange
 - 1.2.1 Organization of a session in an existing regional meeting (such as DPPI SEE Regional Meetings) to present the outcomes of the peers' exchange and impact on their institutions.

	COUNTRY (WB&Turkey)	HOST COUNTRY/INSTITUTION	WHEN in 2013	SUBJECT AREAS
1	Albania	Italy	July 2013	HFA1: NP HFA 3: school curr, edu. material, public awareness strategy HFA 4: building codes
2	Bosnia and Herzegovina	Netherland	Need to re-schedule	HFA 1: NP and strategy
3	Croatia	UK	May 2013	HFA 2: Risk assessment methodologies – in line with EU Guidelines
4	Former Yugoslav Republic of Macedonia	Finland	October 2013	HFA 1: NP, where it is a “a gov. body”; implementation of NP and coordination at all levels HFA 2: Risk assessment (as Croatia) HFA 3: Public awareness strategies
5	Montenegro	Portugal	June 2013	HFA 1: NP HFA 3: DRR Tot School curriculum and training systems
6	Serbia	Sweden	September/ October 2013	HFA 1: NP, where it is a “a gov. body”; implementation of NP and coordination at all levels
7	Kosovo*	Spain	July or September 2013	HFA 1: NP and strategy
8	Turkey	Germany	July or September 2013	HFA 2: on implementation level

* This designation is without prejudice to positions on status, and is in line with UNSCR 1244 and the ICJ Opinion on the Kosovo Declaration of Independence

Task 1: Planned implementation 2nd year

	2013									2014				
	Q3			Q4			Q1			Q2				
Task 1: Enhance the regional and institutional capacity in DRR and CCA	5	6	7	8	9	10	11	12	1	2	3	4	5	
Output 1.1: Increased knowledge among IPA countries officer in DRR through exchanges of good practices with EU countries.														
1.1.1 Organization of study tour for 2 participants for each IPA beneficiary with selected EU countries.	Croatia	Montenegro	Albania Turkey		Kosovo*	Serbia, the former Yugoslav Republic of Macedonia								
1.1.2 Development of a final report of the DRR Exchange Programme														
Output 1.2: Improved institutional capacity through the participation of IPA countries officers to the exchange programme with EU countries														
1.2.1 Organization of a session in an existing regional meeting (e.g. DPPI SEE Regional Meetings) to present the outcomes of the exchange programme and impact on countries' capacity.														

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Task 2: Strengthen the regional capacity and cooperation towards data and knowledge sharing on risks. – UNISDR

- 2.1. Enhanced DRR Knowledge sharing capacity: a Knowledge Management System (KMS) consisting of a web-accessible database of national and regional information will be developed and hosted by DPPI SEE.
 - 2.1.1 Development of a KMS consisting of a web-accessible database of national and regional information specific to disaster risk reduction, including regional experts' contacts and resource material. The interface shall be in multiple languages.
 - 2.1.2 Consolidation of relevant information and publication and other content to be included in the KMS taking into account the DRR material developed nationally, regionally and internationally in the last 10 years.
- 2.2. Increased participation in knowledge sharing: development of guidelines on the use of the KMS and capacity building of relevant officers on its use and functions.
 - 2.2.1 Preparation of training guidelines on the use of the KMS to be shared with IPA beneficiaries countries

Methodology for design

- Participatory approach
- Target to user needs (users: DRR stakeholders (NPs), university and research centers, NGOs/CBOs, international organizations)
- Deep interviews with end users and continuous consultation during the development phase
- Multi-language for intensify the usage of end users
- Compatible with Preventionweb content management standard and interoperable with preventioweb

Workplan – User need assessment and KMS design

TASK	OUTPUTS	May 13	June 13	July 13	August 13	Sept 13	October 13
Analysis and needs identification	workplan						
	inventory of DRR website and draft content inventory preparation						
	questionnaire preparation						
	interviews/questionnaire with IPA countries						
	Analysis of survey, and needs report						
	updating draft inventory and audit content						
	final content inventory			deliverable - needs report and content inventory			
	content inventory tuning						
System Infrastructure Development and KMS visual design	analysis of preventionweb content management standards						
	identify KMS user's requirements (IT) - use case						
	design of KMS including data categorization and info labelling (IT)						
	site prototype with user-interface (on paper)						
test prototype with key stakeholders (on paper)							

Workplan – KMS Implementation

TASK	OUTPUTS	Nov 13	Dec 13	Jan 14	Feb 14	March 14	April 14
KMS implementation	KMS implementation			IKM – first release			
	database population	Junior CM assistant					
	testing						
	tuning						
KMS guidelines and training	develop english guidelines including maintenance						
	develop presentation material						
	training webmaster/IT						

Task 7: Insurance and reinsurance products for disaster risk transfer are promoted among the IPA beneficiaries in collaboration with the private sector, the World Bank and Europa Re.

- 7.1 Enhanced capacities of beneficiary countries to promote the penetration of insurance products for disaster risk transfer.
 - 7.1.1. Develop a training package (in local languages) for insurance agents that would promote Europa Re insurance products in IPA beneficiaries participating in Europa Re program.
 - 7.1.2. Organization of training sessions for insurers and insurance agents participating in Europa Re programme
- 7.2 Increased public awareness on tools available to mitigate the risk of disasters through insurance products available for homeowners and SMEs.
 - 7.2.1. Design and print out flyers, brochures and other hand-out materials (in local languages) on Europa Re Program and products.
 - 7.2.2 Prepare a promotional video clip in local languages for Europa Re insurance products;
- 7.3 Enhanced disaster insurance visibility through a regional conference on disaster risk transfer options and the services available through Europa Re.
 - 7.3.1 Organize the 2nd Regional Europa Re Insurance Conference dedicated to the launch of Europa Re's operations – in IPA countries



Task 7: Outputs under Stellar Re Contract

- Output 1: Develop a training package (in Albanian, Serbo-Croatian and Macedonian) for insurance agents that would promote Europa Re products in IPA beneficiaries participating in the Europa Re program
- Output 2: Based on training material prepared under Task 1, organize up to three (3) regional training sessions for insurers and insurance agents participating in the Europa Re program – one in each member country.
- Output 3: Design, print and distribute at least 5000 copies of flyers, brochures and other hand-out material on Europa Re products and Program (in Albanian, Serbo-Croatian and Macedonian), after they are agreed with UNISDR, WB and Europa Re
- Output 4: Prepare a promotional video clip in local languages for Europa Re insurance products
- Output 5: Organize the 2nd Regional Europa Re Insurance Conference dedicated to the launch of Europa Re's operations in IPA countries

Task 7 – from the 1st to the 2nd year of implementation

First Version of Training Package Content

- Define structure and overall content of the training sessions
- Define structure and overall content of the training packages
- First version of the Training Package content

Proposal for Venues of Training Sessions Submitted for Approval

- Preparatory work - Action plan developed
- Venues identified
- Estimated participation
- Identification of the required experts and resources
- Logistics needs for the training sessions identified and researched

Training Content – completion and submission for approval

- Module 1: Europa Re Products and their applications
- Module 2 : IT systems for products delivery

Customers Material Content

- Drafted a first version of the customers' material content
- Created a creative concept for the customers' material

Promotional Video Clip

- Preparation of the creative brief

April/May 2013

May/June 2013

Task 7 – from the 1st to the 2nd year of implementation

Customers Material Content

- Design for customers' material approved
- Content of customers' material approved

Training Package Content

- Completed, approved and translated

Promotional Video Clip

- Production: completed

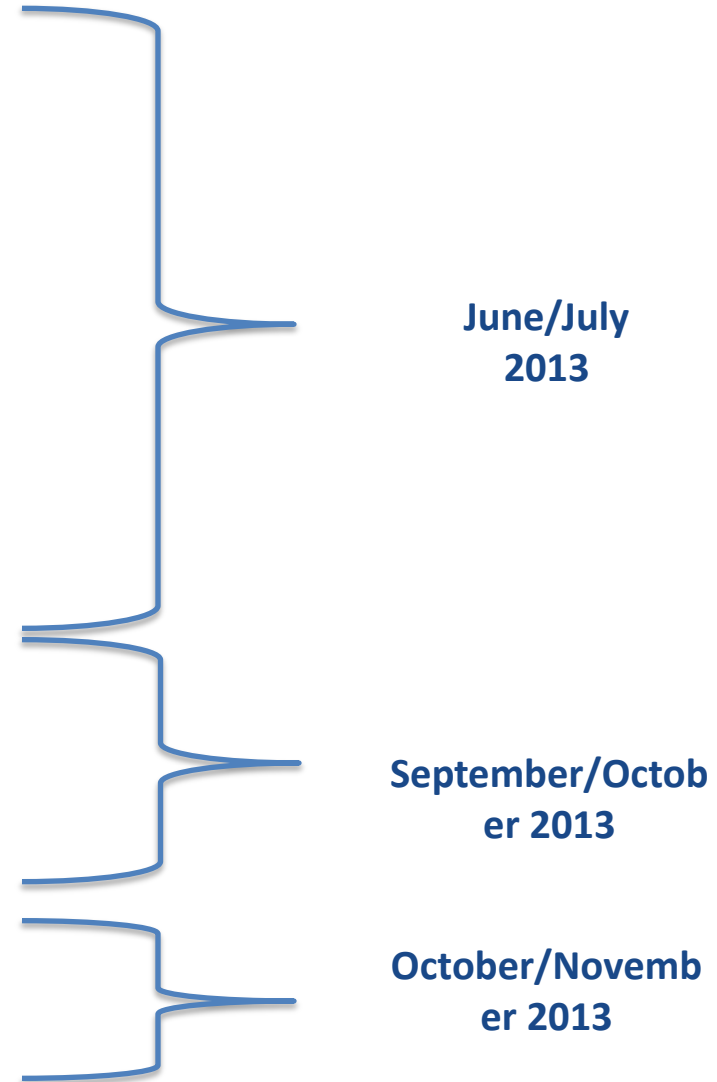
2nd Regional Conference

- Venue for Regional Conference submitted for approval

Training Sessions - Completed

Marketing Material - Completed

2nd Regional Conference - Completed



Task 7: Planned implementation 2nd year

	2013									2014				
	Q2		Q3			Q4				Q1			Q2	
Task 7: Insurance and reinsurance for DRF promoted among IPA countries	5	6	7	8	9	10	11	12	1	2	3	4	5	
Output 7.1: Build IPA Countries capacities in DRF and use of Europa Re														
7.1.1. Develop a training package (in local languages) for insurance agents that would promote Europa Re insurance products in IPA states participating in Europa Re program.														
7.1.2. Based on the training materials prepared under 7.1.1 organize up to 3 regional training sessions for insurers and insurance agents participating in Europa Re program														
Output 7.2: Enhance awareness on insurance for disasters														
7.2.1. Design and print out flyers, brochures and other hand-out materials (in local languages) on Europa Re Program and products														
7.2.2 Prepare a promotional video clip in local languages for Europa Re insurance products														
Output 7.3: Organize a regional conference on insurance and Europa Re products														
7.3.1 Organize the 2nd Regional Europa Re Insurance Conference dedicated to the launch of Europa Re's operations –in IPA countries														

Task 8: Increased public awareness on disaster risk reduction.

- 8.1. Enhanced knowledge on DRR among local governmental officers and mayors
 - 8.1.1 Implementation of the "Making Cities Resilient: My City Is Getting Ready" in IPA beneficiaries (support for local launching of the campaign)
 - 8.1.2 Development of brochure, flyers and other communication/visibility material to be published on web social networks and PreventionWeb
 - 8.1.3 Support mayors and LGUs representatives to attend main event on reducing urban risks regionally and internationally.
 - 8.1.4 Organization of a press conference with high level representatives and community representatives on awareness of community based DRR interventions for Western Balkans and Turkey.

- 8.2. Increased knowledge on communication and DRR
 - 8.2.1 Development of a compendium of good practices in urban risk reduction from the experiences of cities in IPA beneficiaries.
 - 8.2.2 Translation of relevant DRR materials into local languages and dissemination.



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