

**2.25** The Council decided on the membership of the EC-PORS as given in Annex II to the present report.

### **Service Delivery**

**2.26** The Council recalled the decision of the Sixteenth Congress to establish the Working Group on Service Delivery, reporting to the Executive Council.

**2.27** The Council also recalled the decision of the Sixteenth Congress requesting the Executive Council to consider the establishment of a Working Group on Service Delivery with disaster risk reduction as a priority (Resolution 52 (Cg-XVI) – Disaster Risk Reduction Programme).

**2.28** The Council agreed on the terms of reference of the Working Group on Service Delivery and adopted [Resolution 6 \(EC-LXIII\) – Executive Council Working Group on Service Delivery](#). The Council decided on the membership of the working group as given in Annex II to the present report.

### **Suitable Mechanism on Quality Management**

**2.29** The Council recalled the decision of the Sixteenth Congress to establish an efficient and cost-effective mechanism to deal with the issue of Quality Management Systems (QMS) reporting to the Executive Council.

**2.30** The Council considered the high degree of urgency associated with supporting the implementation of QMS by Members in their services for international civil aviation, driven by the ICAO deadline of 15 November 2012. Noting these circumstances, the Council requested the president of the Commission for Aeronautical Meteorology, Mr C.M. Shun, to establish a Task Team on QMS implementation. This Task Team should be supported using funds allocated to QMS in the Secretary-General's budget for the sixteenth financial period.

**2.31** The Council decided to designate the Second Vice-President of WMO, Prof. M. Ostojski, as its focal point on QMS and ex officio member of the CAeM Task Team with a view to establishing how best this work can be expanded to other activity areas and bodies, where requirements for QMS are currently emerging, and, if necessary, to propose a suitable mechanism for addressing these for consideration by EC-LXIV.

### **WMO Strategic and Operational Planning**

**2.32** The Executive Council emphasized the importance of the strategic planning process for the appropriate and coordinated implementation of the WMO Programmes in a financial period. The Council recalled the decision of Congress, through Resolution 38 (Cg-XVI) – Preparation of the Strategic Plan for 2016–2019, requesting the Council to organize a planning process for the period 2016–2019 that takes into account lessons learnt from the previous planning phases.

**2.33** The Council recalled the strong support expressed by the Sixteenth Congress regarding the need for continuous improvement of WMO practices and processes (agenda item 7.4). The Council therefore requested the EC Working Group on WMO Strategic and Operational Planning (WG-SOP) to implement the following initiatives, among others:

- (a) Development of simplified documentation for constituent body sessions to improve decision-making for trial at EC-LXIV;
- (b) Establishment of a mechanism that facilitates joint implementation of projects and activities of mutual interest to ensure the feeding of the priorities from the regional associations into the work programmes of the technical commissions.

**Authorizes** the Panel to establish sub-groups and task teams as and when required, including in particular an Antarctic Task Team;

**Requests the Secretary-General:**

- (1) To maintain the membership of the Panel in accordance with the relevant Regulations in consultation with the Co-Chairs and Members concerned;
- (2) To provide the necessary support to activities and sessions of the Panel, including liaison with relevant international organizations and bodies.

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**Note:** This resolution replaces Resolution 11 (EC-LXII), which is no longer in force.

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**Resolution 6 (EC-LXIII)**

**EXECUTIVE COUNCIL WORKING GROUP ON SERVICE DELIVERY**

THE EXECUTIVE COUNCIL,

**Noting:**

- (1) The WMO Strategic Plan (2012–2015),
- (2) Resolution 5 (EC-LX) – Executive Council Working Group on Disaster Risk Reduction and Service Delivery,
- (3) Resolution 20 (Cg-XVI) – Public Weather Services Programme,
- (4) Resolution 23 (Cg-XVI) – Tropical Cyclone Programme,
- (5) Resolution 24 (Cg-XVI) – Marine Meteorology and Oceanography Programme,
- (6) Resolution 48 (Cg-XVI) – Implementation of the Global Framework for Climate Services,
- (7) Resolution 52 (Cg-XVI) – Disaster Risk Reduction Programme,
- (8) Resolution 53 (Cg-XVI) – Aeronautical Meteorology Programme,

**Noting further** that weather, climate, water and environmental information and risk assessment are important factors in decision-making in many socio-economic sectors and will play a vital role in the Global Framework for Climate Services (GFCs),

**Recognizing that:**

- (1) Service delivery is a cross-cutting issue requiring the expertise of weather, climate and water professionals, and also the expertise of social and economic specialists and sector-based experts,
- (2) WMO gives priority to improving the safety of lives, livelihoods and property through the application of meteorological and hydrological services, the Council considers that this working group will emphasize in particular all aspects of service delivery in the disaster risk reduction sector,

- (3) The Global Framework for Climate Services places particular emphasis on the “last mile” delivery of services, especially to those who are exposed to the negative impacts of climatic extremes,

**Decides** to establish an Executive Council Working Group on Service Delivery with the following terms of reference:

- (1) To provide guidance on further development and implementation of service delivery, in particular with respect to:
  - (a) Strengthening cooperation among the WMO technical commissions and regional associations in the delivery of services related to weather, climate, water and the environment, including those focused on oceans, and to ensure effective coordination with relevant Executive Council subsidiary bodies;
  - (b) Strategies and priorities that can be applied by National Meteorological and Hydrological Services (NMHSs) in the implementation of the WMO Strategy for Service Delivery;
  - (c) Ensuring that WMO addresses societal issues as expressed in the United Nations Millennium Development Goals, especially by including sustainable development and poverty alleviation in its service delivery;
  - (d) Strengthening partnerships at national to international levels between providers of weather-, climate- and water-related products and services and users (customers) in the public and private sectors, including the media, academia, social and economic sciences, international and intergovernmental agencies and non-governmental organizations, among others;
- (2) To provide guidance on further development and implementation of the Disaster Risk Reduction (DRR) Programme, in particular with respect to:
  - (a) Developing appropriate governance mechanisms for the DRR Programme in the future, with the aim of further enhancing coordination among WMO Programmes, technical commissions, regional associations, the Secretariat and relevant partners;
  - (b) Reviewing the implementation approaches and outcomes of the regional/national cooperation projects in DRR, assessing their effectiveness, and in the light of special national and regional characteristics and needs, providing guidance for further expansion of these projects within the same region and to other (sub)regions;
  - (c) Facilitating further documentation of good practices and development of guidelines on Multi-Hazard Early Warning Systems (MHEWS), risk assessment, risk reduction and risk transfer to support the NMHSs in the further strengthening of their national linkages with other agencies and sectors in these areas;
  - (d) Advising on comprehensive and innovative training programmes and capacity development approaches linked to DRR projects;
- (3) To address other matters relating to disaster risk reduction and service delivery as requested by the Executive Council;
- (4) To provide support, guidance and advice for the strengthening of National Meteorological and Hydrological Services as part of national reconstruction and DRR planning following a major disaster;
- (5) To provide advice, guidance and recommendations for improving the service delivery capability of the Global Framework for Climate Services in the context of climate variability and climate change at national, regional and global levels, working in close contact with the

EC Working Group on Climate and Related Weather, Water and Environmental Matters and other subsidiary bodies of EC tasked with offering advice on the GFCS and its implementation;

**Authorizes** the working group to establish sub-groups and task teams as and when required;

**Requests** the Secretary-General to support the work of the working group.

**Note:** This resolution replaces Resolution 5 (EC-LX), which is no longer in force.

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### Resolution 7 (EC-LXIII)

#### EXECUTIVE COUNCIL WORKING GROUP ON WMO STRATEGIC AND OPERATIONAL PLANNING

THE EXECUTIVE COUNCIL,

**Noting:**

- (1) Resolution 29 (Cg-XV) – Evolution of National Meteorological and Hydrological Services and WMO,
- (2) *Abridged Final Report with Resolutions of the Fifteenth World Meteorological Congress* (WMO-No. 1026), Annex III, Madrid Action Plan,
- (3) Resolution 2 (EC-LIX) – Executive Council Working Group on WMO Strategic and Operational Planning,
- (4) The views of the Sixteenth Congress expressed in paragraph 7.4.5 of the general summary of the *Abridged Final Report with Resolutions of the Sixteenth World Meteorological Congress* (WMO-No. 1077) on improvement of WMO processes and practices,
- (5) The views of the Sixteenth Congress expressed in paragraph 9.3.7 of the general summary of the *Abridged Final Report with Resolutions of the Sixteenth World Meteorological Congress* (WMO-No. 1077) on the status of implementation of Joint Inspection Unit (JIU) recommendations,
- (6) Resolution 36 (Cg-XVI) – WMO Strategic Plan (2012–2015),
- (7) Resolution 38 (Cg-XVI) – Preparation of the Strategic Plan for 2016–2019,

**Decides** to re-establish an Executive Council Working Group on WMO Strategic and Operational Planning to carry out the following activities in the areas of:

***Strategic planning***

- (1) Improve and align the Organization-wide strategic, operational and budget planning process according to the relevant decisions and requests of the Sixteenth Congress, in particular with respect to:
  - (a) Refinement of the key performance indicators;