

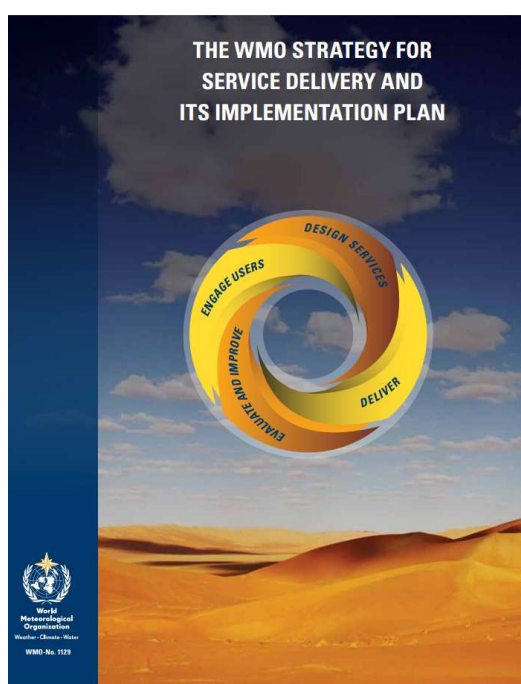
QUARTERLY BRIEF FOR WMO NATIONAL PUBLIC WEATHER SERVICES (PWS) FOCAL POINTS

1 JANUARY 2014 – 31 MARCH 2014

This Brief contains highlights of the activities undertaken during the first quarter of 2014 (1 January 2014 - 31 March 2014).

Publications

“The WMO Strategy for Service Delivery and its Implementation Plan”



The English version of “The WMO Strategy for Service Delivery and its Implementation Plan” has been published as WMO-No. 1129, and is now freely accessible at the following web-link: http://www.wmo.int/pages/prog/amp/pwsp/documents/WMO-SSD-1129_en.pdf . This is a landmark publication by WMO and heralds one of the important recent publications of the Organization. Its publication was requested for by the sixteenth session of the World Meteorological Congress (Cg-16, Geneva, Switzerland, May-June 2011). The Strategy is WMO-wide in application and aims to provide a National Meteorological and Hydrological Services (NMHSs) a more structured approach to service delivery, than is currently practiced in a large majority of Services.

What are the main features of the Strategy?

The Strategy is adaptable to the unique needs of Members from both developed and developing countries, regardless of who the users are and whether the products and services delivered are public or commercial. The Implementation Plan provides a flexible methodology to help Members evaluate their current service delivery practices and serves as high-level guidance for developing more detailed methods and tools that would enable Members to improve their service delivery process. A Service Delivery Progress Model (SDPM) is included in this Implementation Plan to guide Members on the actions and activities required to progress to higher levels of service delivery over the short, medium and long term. This is a tool that would find practical, easy to use and interesting to apply.

PWS Activities, Reports and Outcomes

“RA IV Workshop on Hurricane Forecasting and Warning, and Public Weather Services”, Miami, Florida, United States of America, 20-21 March 2014

The WMO Regional Association IV (North America) Workshop on Hurricane Forecasting and Warning, and Public Weather Services is organized every year with the main aim of strengthening the hurricane warning services of the Region. At the Workshop, the participants learn the necessary skills to detect, classify, monitor and forecast the intensity and movement of hurricanes, thus enabling NMHSs to provide warnings for the safety of life and livelihoods. This annual event is strongly supported by the regional associations (RAs) during their Sessions, and the Sessions have always endorsed the sustenance of the Workshops.

“Meeting of the Executive Council Working Group on Service Delivery (ECWG-SD)”, WMO headquarters, Geneva, Switzerland, 25-27 March 2014

This Meeting was an important event in discussing and developing recommendations to be considered for adoption by the sixty-sixth of the WMO Executive Council Session (EC-66, Geneva, June 2014). The recommendations are will the implementation of the WMO Strategy for Service Delivery. The Final Report is accessible at:

http://www.wmo.int/pages/prog/amp/pwsp/documents/ECWG-SD-2014_FinalReport_1_.pdf .



Participants at the “Meeting of the Executive Council Working Group on Service Delivery (ECWG-SD)”, WMO Headquarters, Geneva, Switzerland, 25-27 March 2014

Feedback from Focal Points

We greatly appreciate the feedback that we receive from PWS Focal Points regarding their activities and experience. In order to share this feedback, please open the following link:

http://www.wmo.int/pages/prog/amp/pwsp/PWS_National_Focal_Points_en.html . We encourage you to write to us, using the contact information given below, and inform us about your experiences, for example, on how you are putting PWS publications to use, as well as how you are sharing such material with your colleagues.

Contacts:

Ms Haleh KOOTVAL

Chief, Public Weather Services Programme
World Meteorological Organization
7 bis, avenue de la Paix, Case postale 2300
CH-1211 GENEVA 2, Switzerland
Tel.: +41 22 730 8333
Fax: +41 22 730 8128
E-mail: HKootval@wmo.int

Mr Samuel Wandimi MUCHEMI

Scientific Officer, PWS Programme
Tel.: +41 22 730 8137
Fax: +41 22 730 8128
E-mail: SMuchemi@wmo.int

