

# Task Force on Socio-Economic Applications of PWS

Background

Objectives

Expected outcomes

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# Background

- NMHSs focus most resources on accuracy and precision of forecasts
- Less attention to user understanding and potential impact
- Urgent need for NMHSs to develop effective relationships with users
- Societal response shows gaps between provision and understanding and use of information

# Objectives and expected outcomes

- Gaps are the basis to set up the Task Force
- Final outcome to assist NMHSs to improve capability to enable informed decision making
- Task Force composed of providers and users

# User Sector

- ✓ Type of information required
- ✓ Format
- ✓ How is the information used in decision making(or not used)
- ✓ Degree of involvement of the sector in the development of the products
- ✓ User feedback?
- ✓ Change of information use, influencing factors

# User Sector

- ✓ Response level by providers to changing user needs
- ✓ Training on appropriate use or application
- ✓ Level of communication with providers
- ✓ Missing information
- ✓ Impact of absence of information on user sector

# Providers

- ✓ Types of information provided
- ✓ Levels of detail and format
- ✓ Delivery methods
- ✓ Training on the use
- ✓ Communication with users during and after product development
- ✓ Level of input from users in product development

# Providers

- ✓ Understanding user requirement e.g. timing of critical decision points
- ✓ Input from users to help improve products and services

# Next Step

- ✓ Determine shortcomings and expectations
- ✓ Current decision making tools
- ✓ Need for additional information in decision making e.g. impacts?
- ✓ Outline for action plan
- ✓ Development of tools to assist providers with service delivery
- ✓ Demonstration of tools