

# Communicating Forecast Uncertainty for service providers

Jon Gill

Bureau of Meteorology, Australia Chair, WMO Expert Team on Communication Aspects of PWS

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A Key To Service Delivery



### **Communicating Forecast Uncertainty**

- The WMO Strategic Plan 2008-11 identifies the need for the provision of "quantitative measures of information certainty and/or uncertainty to increase the utility of weather, hydrology and seasonal climate information in decision-making."
- Such information has no value if it is not communicated effectively and it does not assist decision-making. Usability is key



## **Communicating forecast uncertainty**

- The need to communicate uncertainty has been recognised for a long time
- W.E. Cooke, Monthly Weather Review 1906

5	We may rely upon this with almost absolute certainty
4	We may rely upon this with tolerable certainty, but may be wrong about once in ten times
3	Very doubtful. More likely right than wrong, but probably wrong about four times out of ten
2	Just possible, but not likely. If showers are indicated, for example, they will not be heavy even if they occur at all
1	The barest possibility. Not at all likely

#### And a forecast might read:

Southwest district: Fine weather throughout (5) except in the extreme southwest where a few light coastal showers are possible (2). Warm inland (4), with a cool change expected on the west coast (3).



## Why communicate uncertainty

- Assists decision making
  - users can 'tune' their response to the forecast likelihood
- Manage user expectations
  - helps users understand the limits of the service
- Retain user confidence
  - fosters credibility
- Reflects state of science



## **Sources of uncertainty**

- Atmospheric unpredictability
- Uncertainty of measurement
- Uncertainty of data interpretation
- Uncertainty introduced when formulating the forecast semantic uncertainty
- User interpretation of the forecast



# How to communicate uncertainty: spoken words

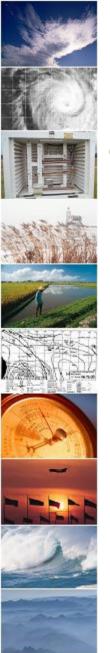
- Can often be the most effective way for users to gauge the confidence of the forecaster
- Flexible language, including body language, allows the forecast to be 'nuanced'
- Radio interviews are very popular because "I can get a real feel for how likely the event is, just by the way the forecaster is talking"
- Users get to know which forecasters are cautious and which are adventurous
- Downside is that the information can be too subjective



# How to communicate uncertainty: simple numerical scale



 4-day forecast, including forecast reliability (Télévision Suisse and Swiss Federal Office of Meteorology and Climatology)



# How to communicate uncertainty: simple worded scale

Terminology	Likelihood of the occurrence/outcome
Virtually certain	Greater than 99% probability
Very likely	Greater than 90% probability
Likely	Greater than 66% probability
About as likely as not	33% to 66% probability
Unlikely	Less than 33% probability
Very unlikely	Less than 10% probability
Exceptionally unlikely	Less than 1% probability

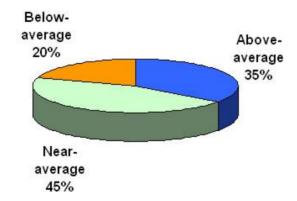
 IPCC Likelihood scale. Important to match words carefully to a defined, objective scale in order to avoid ambiguity and confusion



# How to communicate uncertainty: graphs

Can be simple



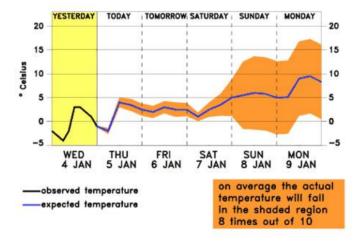


 This format is nice because it shows all possibilities - users are made aware of not only the most likely outcome but also the possible alternatives



# How to communicate uncertainty: graphs

Can be more complex

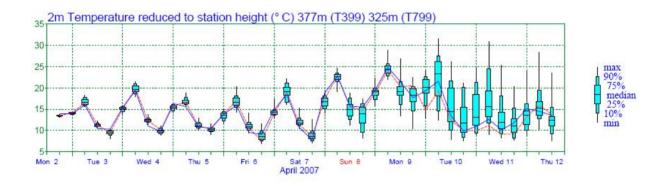


- UKMO study shows a high rate of understanding of a seemingly complex graph like this. Note:
  - the use of 'natural frequencies' rather than probabilities, percentiles, etc
  - the inclusion of yesterday's weather as a reference point



# How to communicate uncertainty: graphs

Can be even more complex



 More specialised users often need, and can understand, more specialised and complex information. Understand your users before designing their service.



## How to communicate uncertainty: icons

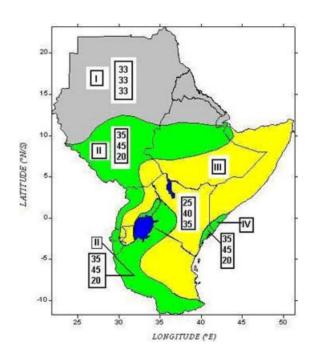
 Can be difficult to communicate forecast uncertainty using icons. One approach is to superimpose an uncertainty quantity (e.g. probability) onto the icon





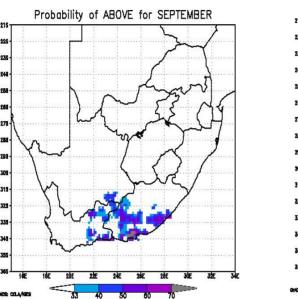
(US National Weather Service)

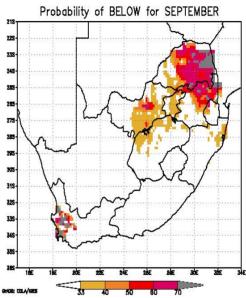




 Greater Horn of Africa Consensus Climate Outlook: the boxes show the probability of above-, near- and below-normal rainfall, i.e all possibilities are canvassed.

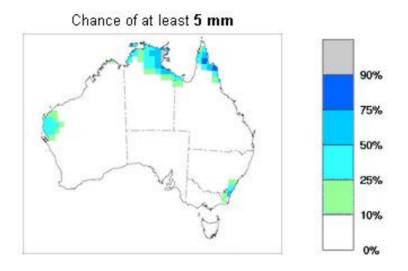






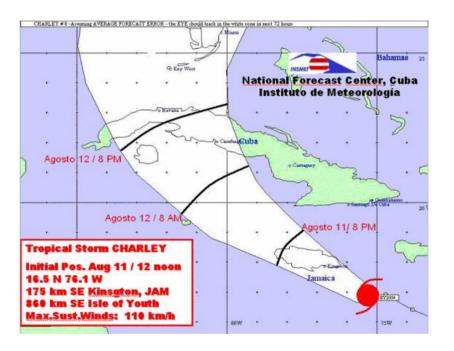
Probability of above and below average monthly rainfall. These are most effective when the climate signal is strong - where it is weak, or the forecast has low skill, a 'mask' can be used over areas where no forecast should be made





 Probabilities of rainfall above a defined amount. This is a useful way of presenting forecast rainfall derived from Ensemble NWP prediction schemes





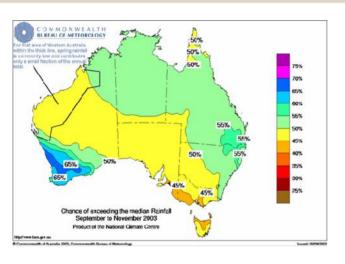
Tropical cyclone/hurricane track forecast showing envelope or 'cone' of the average forecast error. A variation of this could colour-code the cone according to a 'strike probability'



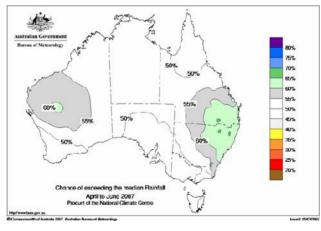
## **Understanding probabilities**

- People's perception of a particular probability is influenced by the significance of the event. If light rain and heavy rain are both forecast to have a 10% chance, people subjectively *feel* that the heavy rain event is more likely.
- Important to precisely define probability, and educate users accordingly. The public can learn that 10% chance of rain means 10% chance within the forecast area during the forecast period.

## Take care when using colour



Emotive colours can lead users to 'over-react' to the forecast. Is there really much difference between 49% and 51% (or is there sufficient forecast skill to make the distinction)?



 Better, more restrained use of colour leads the user to the appropriate message



# Communicating Forecast Uncertainty: Take Home Messages

- There is an ever-growing need for forecast uncertainty information
- Unless this information is communicated well, its benefits will not be realised. Worse, users will be confused and service effectiveness will be damaged
- Uncertainty information need not be complex
- Users benefit by making better decisions

## **THANK YOU (100%)**