## **WMO OMM**





## Secrétariat

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Our ref.: SG/2016 Stakeholder's Survey GENEVA, 19 April 2016

Subject: Stakeholders' survey

Action required: Responses to the on-line survey to be received by 13 May 2016

Dear Friends,

At this early stage of my term as Secretary-General of WMO, I think it is useful to try to stand back from the Organization and get an overview of its overall condition and determine what are its strengths, its weaknesses and what are the challenges it faces that may represent either opportunities to serve its Members better or threats that may hinder its ability to do so.

WMO and its Members can take justifiable pride in the benefits it has brought to the citizens of the world, but I consider that characteristics of our Organization should be a commitment to continuous improvement, a vigilant awareness of its changing environment and a determination to serve its Member States and Territories and their governments and citizens in the best possible way.

For this reason, I am launching an <u>online survey</u> to gain your views on all aspects of WMO activities. The survey is aimed, not only at the Permanent Representatives of the Member States, but also at the agencies at global, regional and national level with whom WMO has established a partnership in some activity.

I feel confident that the responses to this survey will yield very valuable information that will enable the Organization as a whole, and myself in the exercise of my duties as Secretary-General, to have a fuller understanding of the task before us and that that, in turn, will lead to a better performance in achieving the mandate of WMO.

It is not my intention that this survey should involve any major effort in compiling information within your organization, rather that the perception of the respondent should be used in answering the questions or making comments.

I have set 13 May 2016 as the final date for receipt of responses. It is my sincere hope that you will use this opportunity to communicate your opinions. A high level of response will add considerably to its value.

Following the receipt of responses, an analysis of them will be carried out and a report compiled so that a presentation can be made to the Executive Council session being held from 15-24 June 2016.

To: Permanent Representatives (or Directors of Meteorological or Hydrometeorological Services) of Members of WMO

Mr Declan Murphy (former Permanent Representative of Ireland) has been retained to carry out the analysis and compile a report. Any questions you may have regarding the details of the survey, or any point that you consider requires clarification, should be brought to his attention at the e-mail address: dmurphy@wmo.int. He may consider it useful to make further contact with you in the light of your responses in order to add value to the exercise.

I earnestly hope that you will give this matter your attention in what I fully realize are very busy schedules.

Yours faithfully,

(P. Taalas) Secretary-General